Proses Korespodensi JMPF

Title and Abstract

Title: Implementasi Performance Analysis Perawat Farmasi Klinis RS Universitas Sumatera Utara dalam Pemeliharaan Pratama

Abstract: Clinical Pharmacy Services (CPS) is provided by clinical pharmacists as members of the healthcare team. This is beneficial for patients care. Therefore, nurses' perception of CPS can determine the quality of healthcare provided and help in its improvement. This study aims to determine nurses' perception of clinical pharmacy services at the Universitas Sumatera Utara Hospital (Medan, Indonesia). This is a descriptive study that used the Importance-Performance Analysis (IPA) method. The data were obtained by interviews and questionnaires to 160 nurses from October-December 2023. Five clinical pharmacy services are patient drug history, recordation, drug information services, medication assistance and intervention in the integrated medical record, and sterile product dispensing. This study found that nurses have experienced the five clinical pharmacy services for as many as 52.60 per cent (SD: 50.89). Recommendations, interventions in the integrated medical record are in Quadrant I. It shows that the performance of these services has met the nurses' expectations. Drug Information services are in Quadrant II. It shows that the performance of these services is not expected by the nurses. The sterile product dispensing by clinical pharmacists is in Quadrant IV. It shows that even though the perceived performance is good, the respondents do not consider this service to be important.

Indexing

Keywords: Clinical pharmacist; Nurse Perception; Clinical pharmacy services; RS Universitas Sumatera Utara

Supporting Agencies

Agencies: Universitas Sumatera Utara

References

PERFORMA ANSI MENGAMALKAN POLISI PHARMACY SERVICES DI RS INSTITUSI PENGURUSAN KESEHATAN URLAHI: PENELITIAN KUALITAS

ABSTRAK

PENYUNDAK
Pendekatan teori dalam penelitian ini adalah pendekatan kualitatif. Prosedur analisis dilakukan dengan menggunakan metode kualitatif. Data dianalisis dengan metode kualitatif. Hasil analisis menunjukkan bahwa peran polisi dalam meningkatkan kualitas pelayanan farmasi di RS INSTITUSI PENGURUSAN KESEHATAN URLAHI. Peran polisi dalam meningkatkan kualitas pelayanan farmasi di RS INSTITUSI PENGURUSAN KESEHATAN URLAHI melalui optimasi proses perizinan, peningkatan keterampilan dan kompetensi pegawai, dan peningkatan efisiensi dan efektivitas layanan.

ABSTRAK
Clinical Pharmacy Services (CPS) is a process of clinical pharmacists as members of the healthcare team. This is a mission-driven and patient-centered approach for the provision of pharmaceutical care. When designing the clinical pharmacy program, pharmacists should consider the needs of the patients and the characteristics of the healthcare team. This study aims to determine the quality of healthcare provided and gap that is needed to be improved. The study was a descriptive study of the provision of clinical pharmacy services in the presentation of the data. The data were collected through interviews and questionnaires. The data were analyzed using the statistical test of Mann-Whitney. The results of this study showed that the quality of healthcare provided is above the standard. The gap that needs to be improved for the clinical pharmacy services is as many as 54.2% of respondents. The gap that needs to be improved for the provision of clinical pharmacy services is as many as 54.2% of respondents.